



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

INFORMATIONAL LETTER NO.1371

DATE: March 20, 2014

TO: Iowa Medicaid Physicians, Nurse Practitioners, Certified Nurse Midwives, Clinics, Rural Health Clinics (RHC), Federally Qualified Health Centers (FQHC) that are MediPASS and/or Wellness Plan Patient Managers

FROM: Iowa Department of Human Services, Iowa Medicaid Enterprise (IME)

RE: MediPASS and Wellness Plan Patient Listings-Electronic Only

EFFECTIVE: May 1, 2014

Beginning May 1, 2014, the Managed Care Patient Listings, which are currently mailed hard copy, will only be available on the [Iowa Medicaid Portal Access \(IMPA\) system](#)¹ as a PDF document.

Currently, the Managed Care Patient Listing is mailed to each participating MediPASS and Iowa Wellness Plan Patient Manager (PM) at the beginning of each month and identifies the Medicaid members who are enrolled with the PM. This listing includes the following groups:

- Members who are currently enrolled with the PM.
- Members who are new to the PM as of that month.
- Members who are either potential enrollees or previous enrollees.

IMPA stores historical listings up to 18 months to prevent unnecessary printing or paper storage for the provider. The Patient Listings are a valuable resource for providers to track and identify their assigned patients.

For electronic access to your patient listing, complete the [IMPA Managed Care Patient Listing Access Form](#)² with identifying information and IMPA username. Each individual provider will have their own patient listing available each month.

Not registered with IMPA?

[User registration instructions](#)³ are available through the IMPA website.

If you have any questions, please contact the IME Provider Services Unit at 1-800-338-7909, locally in Des Moines at 515-256-4609 or by email at IMPASupport@dhs.state.ia.us.

¹ [https://secureapp.dhs.state.ia.us/imp/\(\(S\(hfnnhlbbxu3a5ol1a444il4p\)\)\)/Default.aspx](https://secureapp.dhs.state.ia.us/imp/((S(hfnnhlbbxu3a5ol1a444il4p)))/Default.aspx)

² <https://www.tfaforms.com/219257>

³ <http://www.ime.state.ia.us/docs/IMPASupport/UserRegistration.pdf>